

Bella, Maslinica

Guest Feedback Questionnaire



We hope that you have all had a memorable holiday at our seaside home and will take back many happy memories.

Our mission is to strive continuously to improve the standard and quality of your holiday in the facilities and service that we provide.

Your comments will be of great assistance to help us meet our objective for the continual improvement on all fronts.

It is only by listening to our guests that we are able to achieve the above aim. So please take a few moments to complete the questionnaire overleaf.

We undertake to treat all comments confidentially and to respond to all matters raised.

Krik and Anna Krikorian
Owners

Guest Name: Anna Newmen-Sanders

Holiday Start & End Dates: 30/8 2/9/15

	Excellent	V.Good	Good	Fair	Poor
--	-----------	--------	------	------	------

Arrival & Welcome

Welcome at the cottage

**The Apartments**

Cleanliness



Comfort



Condition

**The Holiday - How did you rate?**

The holiday overall



Maslinica as a sea resort

How did you hear or find details on our cottage..... GoogleIf you enjoyed your holiday, in your opinion: 80% 60/80% < 60%To what extent did the accommodation contribute? Would you book another holiday at Maslinica? Yes No

How did you find us? please specify

Please comment on how your holiday could have been improved.

all of our guests really rated the accommodation & said it really helped to make their holiday. Many commented on the excellent attention to detail.

thanks for help to make our wedding a success by providing good value accommodation at a convenient location.

Signed:

Date:

Guest Name:.....Brian

McDonagh.....

Holiday Start & End Dates:.....July 6 - 12 July 2014

Excellent V.Good Good Fair Poor

Arrival & Welcome

Welcome at the cottage

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
-------------------------------------	--------------------------	--------------------------	--------------------------	--------------------------

The Apartments

Cleanliness

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
-------------------------------------	--------------------------	--------------------------	--------------------------	--------------------------

Comfort

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
-------------------------------------	--------------------------	--------------------------	--------------------------	--------------------------

Condition

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
-------------------------------------	--------------------------	--------------------------	--------------------------	--------------------------

The Holiday - How did you rate?

The holiday overall

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
-------------------------------------	--------------------------	--------------------------	--------------------------	--------------------------

Maslinica as a sea resort

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
-------------------------------------	--------------------------	--------------------------	--------------------------	--------------------------

How did you hear or find details on our
cottage....Internet.....

If you enjoyed your holiday, in your opinion: 100% > 80% 60/80% < 60%

To what extent did the accommodation contribute?

Would you book another holiday at Maslinica? Yes No

Please comment on how your holiday could have been improved.It was a great trip.

Really a trip of a lifetime. I would recommend Solta to anybody and would definitely
refer them to you to you're your apartment. Thanks for letting us stay there

.....
Signed:.....Brian A. McDonagh.....

Date:.....8/27/14.....